



**STORAGE NETWORK PRODUCTS
CROSSROAD ROUTERS
(SNFC501, SNFC502, SNFC503, AND SNFC504)
PRODUCT LIMITED WARRANTY
(48 Contiguous United States ONLY)
Effective Date: October 4, 2004**

- **Warranty.** StorageTek warrants to the original End User that the Storage Networking Router products, model numbers SNFC501, SNFC502, SNFC503, and SNFC504 purchased by the End User directly from StorageTek or an authorized StorageTek reseller (the "Hardware Product") will be free from defects in material and workmanship and will substantially conform to its published specifications during the warranty period. No separate warranty is provided for software, including microcode, embedded in or included with the Hardware Product that is not separately identified as a Software Product. The warranty for Software Products is as stated in the StorageTek Limited Warranty Terms document located at <http://www.storagetek.com/warranties/> (together with any Product Limited Warranty document specific to such Software Product). The sole and exclusive remedy available to the End User, and other terms of this Product Limited Warranty, are set forth in StorageTek's Limited Warranty Terms document located at <http://www.storagetek.com/warranties/>.
- **Warranty Period.** The warranty period for this Hardware Product is (12) months ("Warranty Period") from the date of shipment of the Hardware Product by StorageTek from StorageTek's dock.
- **Warranty Service.** During the Warranty Period, the Level of warranty service for the Hardware Product is StorageTek's 9X5 Next Day service level ("Warranty Service"), as described on the StorageTek TekCare website at www.storagetek.com/prodserv/services/support_services.htm. This Warranty Service is provided only if the Hardware Product is installed within a StorageTek serviceable area. StorageTek serviceable areas are available from a StorageTek account representative or are listed at <http://www.storagetek.com/prodserv/services/serviceablecities.htm>